



How To Redeem Ticket Offers

Redeeming Ticket Offers

1. Click the orange 'Ticket Offers' box at the top right side of your screen.

2. Select the Special Offer you wish to redeem.

*Ticket Offers are only available in the primary season ticket holder account.

A screenshot of the Houston Astros website's "EXCLUSIVE OFFERS" page. The page has a dark blue header with the Astros logo on the left and a shopping cart icon on the right. Below the header, there's a section titled "EXCLUSIVE OFFERS" with a back arrow. Underneath, there are two offer cards. The first card is titled "2022 PROMO PACKS" and features a small image of a baseball field. It lists "2022 Promo Packs" and has a dark blue button labeled "1 GAME". The second card is titled "2022 STH TOWN HALL - MEET THE GM" and features a small image of a baseball field. It lists "2022 STH Town Hall - Meet the GM" and has a dark blue button labeled "1 GAME".

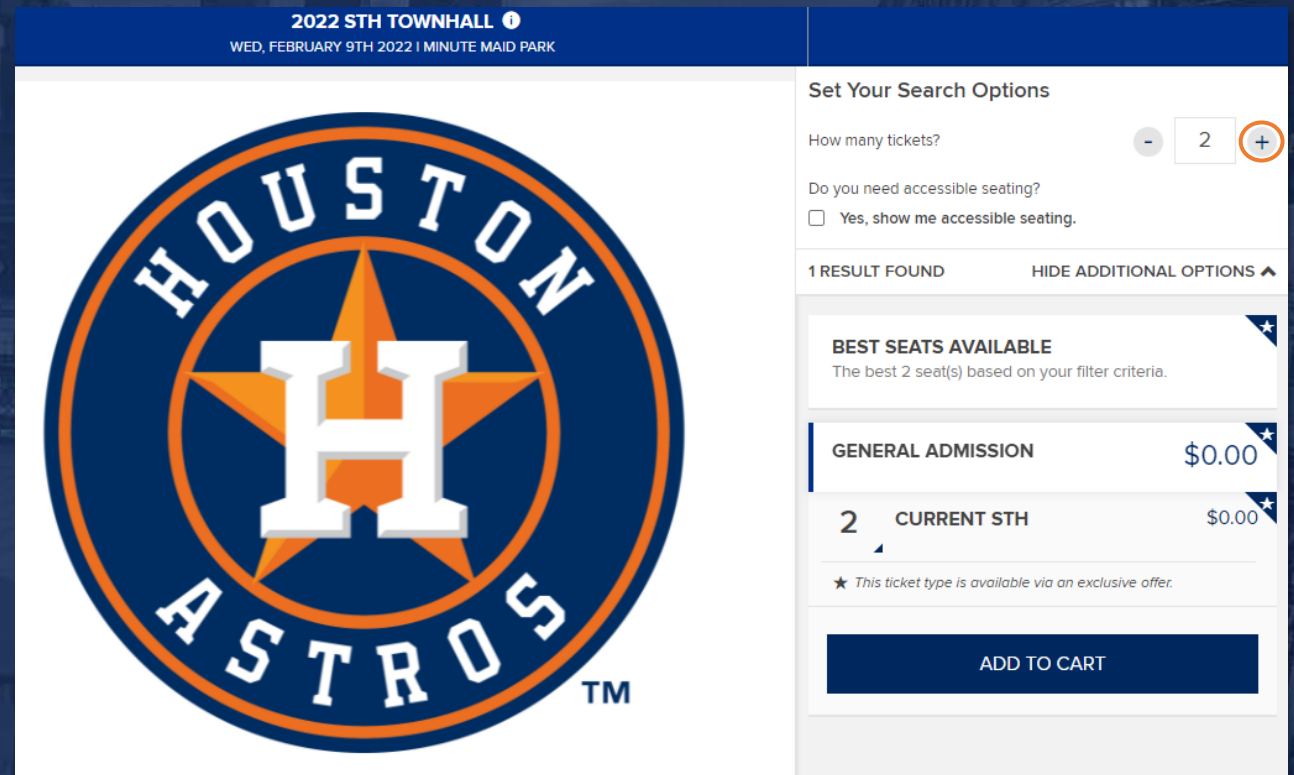
Offer Title	Offer Description	Quantity
2022 PROMO PACKS	2022 Promo Packs	1 GAME
2022 STH TOWN HALL - MEET THE GM	2022 STH Town Hall - Meet the GM	1 GAME



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3. Select the number of tickets you wish to redeem by clicking the + or – sign next to ‘How many tickets?’ and ‘Add to Cart’

*Please note, for some STH events and offers, there is a limit set for each account. For example, the limit for STH Town Hall is 4 tickets/vouchers.



The screenshot shows a ticket redemption interface for a 2022 STH Town Hall event at Minute Maid Park on Wednesday, February 9th, 2022. The interface features the Houston Astros logo on the left. On the right, there is a 'Set Your Search Options' section with a 'How many tickets?' dropdown set to 2, and a checkbox for 'Do you need accessible seating?' which is unchecked. Below this, it indicates '1 RESULT FOUND' and 'HIDE ADDITIONAL OPTIONS'. The results section shows 'BEST SEATS AVAILABLE' (The best 2 seat(s) based on your filter criteria.) and 'GENERAL ADMISSION' for \$0.00. A '2 CURRENT STH' offer is also listed for \$0.00, with a note that this ticket type is available via an exclusive offer. An 'ADD TO CART' button is located at the bottom of the results section.

2022 STH TOWNHALL ⓘ
WED, FEBRUARY 9TH 2022 | MINUTE MAID PARK

HOUSTON ASTROS™

Set Your Search Options

How many tickets? - 2 +

Do you need accessible seating?
 Yes, show me accessible seating.

1 RESULT FOUND HIDE ADDITIONAL OPTIONS ▲

BEST SEATS AVAILABLE
The best 2 seat(s) based on your filter criteria.

GENERAL ADMISSION \$0.00

2 CURRENT STH \$0.00

★ This ticket type is available via an exclusive offer.

ADD TO CART



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4. Review your order, and if everything is accurate, click the 'I agree to the following' disclaimer, then 'Place Order.'

YOUR SHOPPING CART

You have 2:36 to complete your order.

FEB 09 2022 STH TOWNHALL
WEDNESDAY
Minute Maid Park

TICKET DETAILS
2 × CURRENT STH at \$0.00
Section GA
Price \$0.00

ADDITIONAL SEAT DETAILS

DELIVERY METHOD
Mobile Tickets
More Info
Change Delivery Details

TOTAL AMOUNT DUE
Subtotal: \$0.00
Total Amount Due: \$0.00

I agree to the following

Ticket holder assumes all risk of injury from balls and bats entering the stands. For more information on which seating sections have netting or screening in front of them, please visit astros.com/netting

In connection with your purchase, you will receive ticket-related commercial emails from astros.com. You may unsubscribe at any time.

By selecting the Place Order button you agree to purchase the tickets you have selected. Your credit card will be charged and your purchase will be complete. All sales are final.

There are no refunds or exchanges. Minute Maid Park is a smoke-free facility.

If you purchase tickets, you may receive customer service messages via e-mail from the Houston Astros, including optional surveys regarding your ballpark experience.

The terms and conditions of your ticket and policies applicable to use are updated to address COVID-19, health & safety, and may include requirements for seating pods. By clicking Place Order, you accept these Terms and conditions as well as policies applicable to use.

CONTINUE SHOPPING **PLACE ORDER**

ORDER SUMMARY

FEB 09 2022 STH TOWNHALL
WEDNESDAY
Minute Maid Park

TICKET DETAILS
2 × CURRENT STH at \$0.00
Section GA
Price \$0.00

ADDITIONAL SEAT DETAILS

DELIVERY METHOD
Mobile Tickets
More Info

TICKET ORDER INFORMATION
YOUR ORDER NUMBER:
ASTV - 21116605 - 53376351

TOTAL AMOUNT PAID
Subtotal: \$0.00
Total Amount Paid: \$0.00

GO TO INVENTORY

*If your order is incorrect, or if you need to add more tickets, select 'Continue Shopping' and follow the on-screen prompts.

*Your Order Summary will appear after you have completed the redemption process.

