



How To Forward Tickets

Forwarding Tickets

1. Visit www.astros.com/mytickets and log in using your MLB email address and password.

2. Once logged in, select the 'Forward' button at the top, left side of the screen.

MLB.COM EMAIL

Enter MLB Account Email

PASSWORD

Enter MLB Account Password

Remember Me

[Forgot password?](#)

SIGN UP LOG IN

Pro Tip: Before you forward tickets, confirm that your intended recipient has the MLB Ballpark app. If they do not, they will need to download the MLB Ballpark app before you send the tickets. Confirm the e-mail address they have signed up with.



MY ASTROS TICKETS

FORWARD

EXCHANGE

VOUCHERS

SELL

RENEW/MAKE PAYMENTS

FOR THE H

HI, MARCIE MENDOZA



Forwarding Tickets

*Note you can view available games by clicking 'View All Ticket Inventory' on the right side of the home screen.

3. To view games by month, sort by selecting the month at the top of the screen.

4. Click on opponent's logo for your selected game and the page will update, displaying the specific tickets for that opponent.

MY UPCOMING EVENTS

MAR	YANKEES VS. ASTROS
28	THURSDAY 3:10PM CDT MINUTE MAID PARK
OCT	24TEST
04	FRIDAY 1:00PM CDT MINUTE MAID PARK

VIEW ALL TICKET INVENTORY

OCTOBER

Select an event to view your tickets.

 **24TEST**
FRI, OCT 4, 2024 1:00PM CDT
MINUTE MAID PARK

4 Seats

OCTOBER

Select an event to view your tickets.

 **24TEST**
FRI, OCT 4, 2024 1:00PM CDT
MINUTE MAID PARK

4 Seats



Forwarding Tickets

5. Select the seats you wish to forward by selecting each seat location individually or click 'Select All' to forward all tickets for your selected game. To proceed, select 'Choose Friend.'

Pro Tip: For easy searching, you can type in the name or e-mail of your desired friend in the "FIND FRIEND" bar at the top of the screen.

6. Select the name of your intended recipient from your FRIEND LIST. In this example, I am forwarding tickets to Michael.

*If you are sending tickets to someone for the first time, click ADD FRIEND and follow the prompts to add their name and linked MLB email.

SELECT TICKETS TO FORWARD

YANKEES VS. ASTROS
THU, MAR 28, 2024 3:10PM CDT
MINUTE MAID PARK

TO ACCESS YOUR TICKET(S), PLEASE SELECT A SEAT BELOW.

Select the tickets you wish to forward and then select "Choose Friend" below.

SELECT ALL

	SECTION	ROW	SEAT
<input type="checkbox"/>	109	25	1
<input type="checkbox"/>	109	25	2

CHOOSE FRIEND

FORWARD TO A FRIEND

YANKEES VS. ASTROS
THU, MAR 28, 2024 3:10PM CDT
MINUTE MAID PARK

Choose the friend who will receive your tickets or select "Add Friend". Use the Find Friend search box to filter your list.

FIND FRIEND

MICHAEL HURLEY
mhurley@astros.com

SARAH SALIBO
SWheeler@astros.com

ADD FRIEND



Forwarding Tickets

7. Confirm you are sending the correct tickets by reviewing the event at the top of the screen.

*To add another game, click the 'ADD MORE TICKETS' button and you will be prompted to select the game(s) and complete the process over to include more games/tickets.

8. Complete the forwarding process by clicking the FORWARD TICKETS button on the bottom right.

Your screen will refresh and display a confirmation message indicating a successful transfer of tickets.



FORWARD TICKETS

YANKEES VS. ASTROS
THU, MAR 28, 2024 3:10PM CDT
MINUTE MAID PARK

Select "Forward Tickets" to complete the process or Select "Add More Tickets" to include additional tickets.

Forwarding To
MICHAEL HURLEY
mhurley@astros.com

SECTION	ROW	SEAT
109	25	1
109	25	2

ADD MORE TICKETS **FORWARD TICKETS**

*If necessary, You can edit the recipient by clicking the pencil on the top right. You can remove individual tickets by clicking the X on each line item.

SUCCESS!

Your tickets have been forwarded. To recall these tickets go to the event list and select recall to choose tickets to recall. Tickets can be recalled at any time unless the tickets have been listed for resale or resold.

OK

Your tickets have been successfully forwarded: 68992839

Ticketservices@astros.com
To Marcie Mendoza

Thank you for forwarding your Astros tickets. **My Account**

View Tickets **Recall Tickets**

Access your tickets in **Ballpark**

The following is your ticket forward summary:

Section	Row	Seat
Yankees vs. Astros	Thursday, 3/28/24at3:10PM	
109	25	1
109	25	2

Original ticket barcodes are no longer valid for the event and cannot be used. Each recipient of the forwarded tickets will need to access or print tickets from their account.

Recipients have also received an email with instructions on how to access their tickets.



How To Recall Tickets



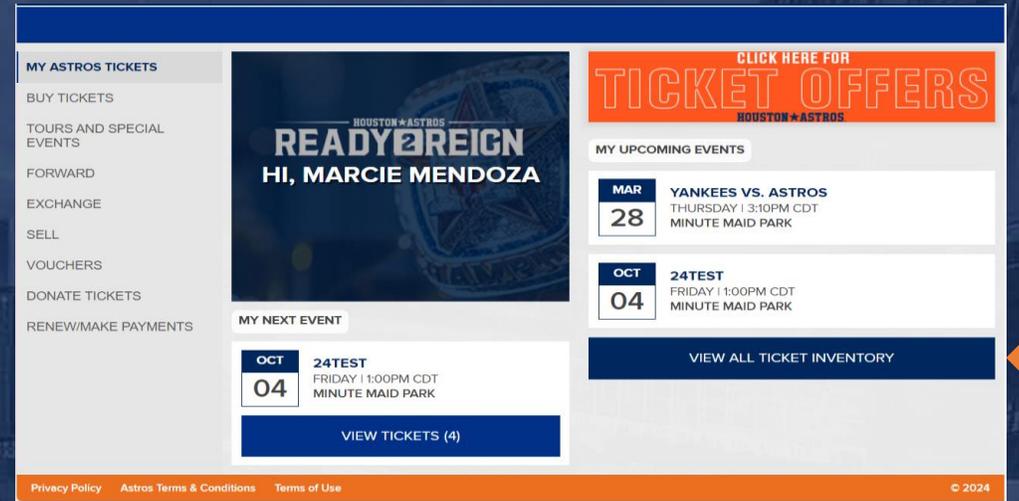
Recalling Tickets

1. Select the 'View Ticket Inventory' button.

2. Select the game you want to recall.

*Note, if you do not see the game you are looking for, change the month in the top right corner

3. Click the 'Recall' button at the bottom of your screen.



MY ASTROS TICKETS

- BUY TICKETS
- TOURS AND SPECIAL EVENTS
- FORWARD
- EXCHANGE
- SELL
- VOUCHERS
- DONATE TICKETS
- RENEW/MAKE PAYMENTS

READY TO REIGN
HI, MARCIE MENDOZA

MY NEXT EVENT

OCT 04 24TEST
FRIDAY | 1:00PM CDT
MINUTE MAID PARK

VIEW TICKETS (4)

CLICK HERE FOR
TICKET OFFERS
HOUSTON ASTROS

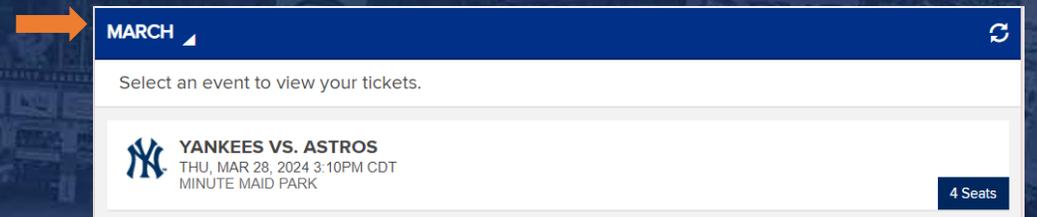
MY UPCOMING EVENTS

MAR 28 YANKEES VS. ASTROS
THURSDAY | 3:10PM CDT
MINUTE MAID PARK

OCT 04 24TEST
FRIDAY | 1:00PM CDT
MINUTE MAID PARK

VIEW ALL TICKET INVENTORY

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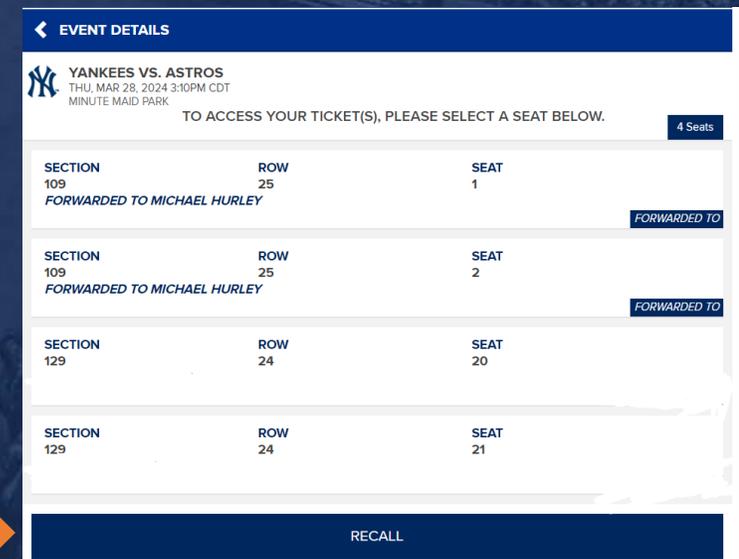


MARCH

Select an event to view your tickets.

YANKEES VS. ASTROS
THU, MAR 28, 2024 3:10PM CDT
MINUTE MAID PARK

4 Seats



EVENT DETAILS

YANKEES VS. ASTROS
THU, MAR 28, 2024 3:10PM CDT
MINUTE MAID PARK

TO ACCESS YOUR TICKET(S), PLEASE SELECT A SEAT BELOW.

4 Seats

SECTION	ROW	SEAT
109	25	1
FORWARDED TO MICHAEL HURLEY		
FORWARDED TO		
109	25	2
FORWARDED TO MICHAEL HURLEY		
FORWARDED TO		
129	24	20
129	24	21

RECALL



Recalling Tickets

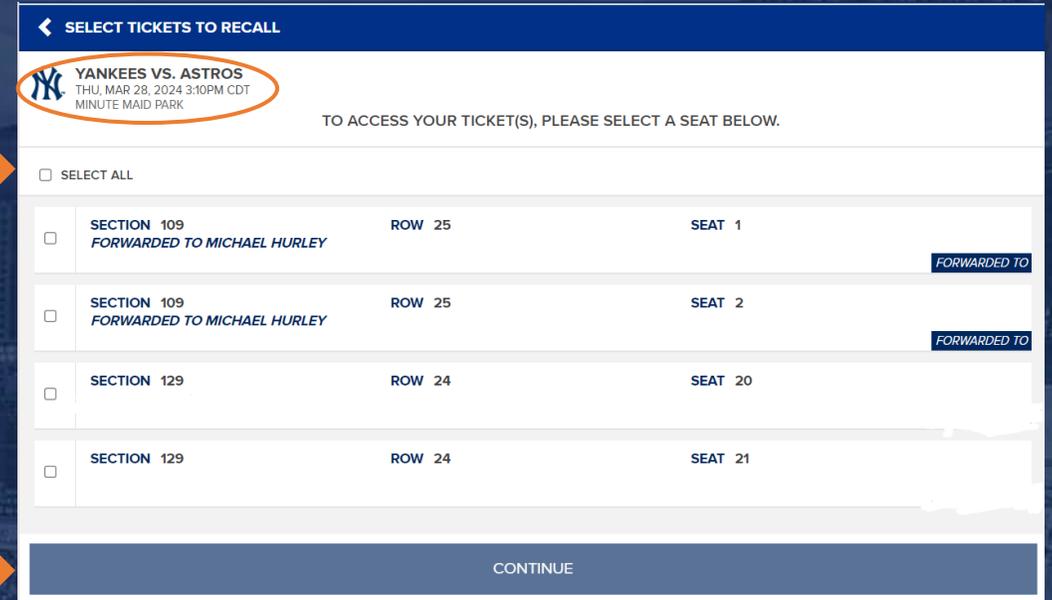
4. Once you have selected the ticket(s) you would like to recall, click the CONTINUE button.

*You can 'SELECT ALL' to choose every ticket or recall tickets individually by checking the corresponding box.

5. Confirm you are recalling the correct tickets by reviewing the event at the top of the screen. Also confirm you are recalling tickets from the intended recipient.

*You can remove individual tickets by clicking the 'X' on each line item.

6. If you wish to recall the tickets on this page, click 'RECALL TICKETS.'



← SELECT TICKETS TO RECALL

YANKEES VS. ASTROS
THU, MAR 28, 2024 3:10PM CDT
MINUTE MAID PARK

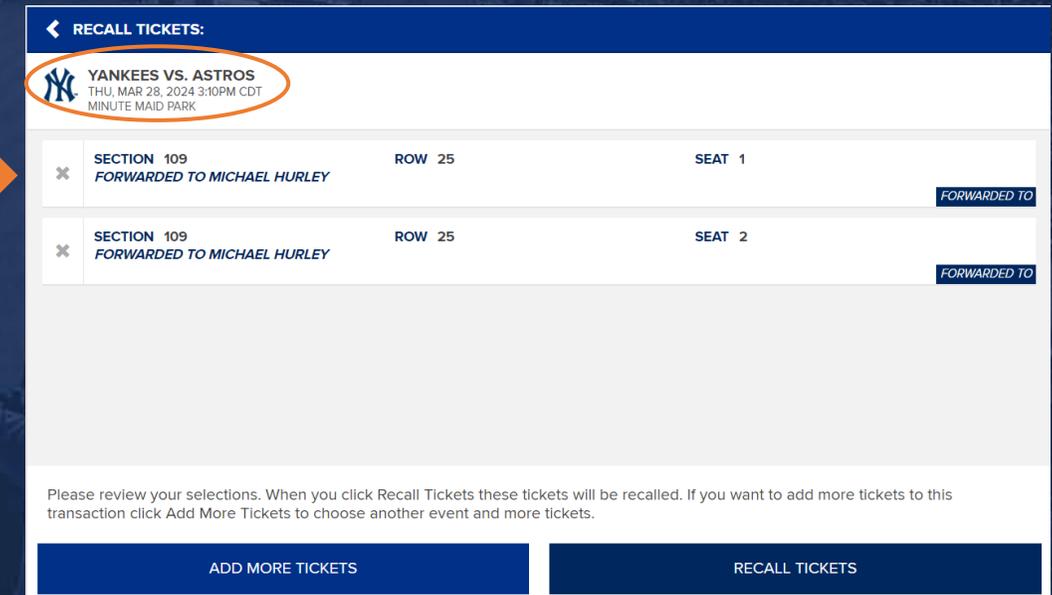
TO ACCESS YOUR TICKET(S), PLEASE SELECT A SEAT BELOW.

SELECT ALL

<input type="checkbox"/>	SECTION 109 FORWARDED TO MICHAEL HURLEY	ROW 25	SEAT 1	FORWARDED TO
<input type="checkbox"/>	SECTION 109 FORWARDED TO MICHAEL HURLEY	ROW 25	SEAT 2	FORWARDED TO
<input type="checkbox"/>	SECTION 129	ROW 24	SEAT 20	
<input type="checkbox"/>	SECTION 129	ROW 24	SEAT 21	

CONTINUE

This screenshot shows the 'SELECT TICKETS TO RECALL' interface. At the top, the event details 'YANKEES VS. ASTROS' are circled in orange. Below, there is a 'SELECT ALL' checkbox and a list of four ticket rows. Each row includes a selection checkbox, the section name (e.g., 'SECTION 109'), row number, seat number, and a 'FORWARDED TO' label. A 'CONTINUE' button is located at the bottom of the list.



← RECALL TICKETS:

YANKEES VS. ASTROS
THU, MAR 28, 2024 3:10PM CDT
MINUTE MAID PARK

<input checked="" type="checkbox"/>	SECTION 109 FORWARDED TO MICHAEL HURLEY	ROW 25	SEAT 1	FORWARDED TO
<input checked="" type="checkbox"/>	SECTION 109 FORWARDED TO MICHAEL HURLEY	ROW 25	SEAT 2	FORWARDED TO

Please review your selections. When you click Recall Tickets these tickets will be recalled. If you want to add more tickets to this transaction click Add More Tickets to choose another event and more tickets.

ADD MORE TICKETS RECALL TICKETS

This screenshot shows the 'RECALL TICKETS' interface. The event details are circled in orange. The ticket list now shows two rows, each with an 'X' in the selection column, indicating they have been selected for recall. At the bottom, there are two buttons: 'ADD MORE TICKETS' and 'RECALL TICKETS'.

Recalling Tickets

7. Your screen will refresh and display a confirmation message indicating that you have successfully recalled your tickets.

*You will also receive an email from ticketservices@astros.com confirming that your tickets have been successfully recalled.



SUCCESS! ✕

Your tickets have been recalled. These tickets are back in your inventory and available for use. The friend(s) who held these tickets have been notified that you recalled the tickets.

OK

Your request to recall tickets has been successfully completed

Ticketservices@astros.com
To Marcie Mendoza
Mon 3/18/2024 12:39 PM

If there are problems with how this message is displayed, click here to view it in a web browser.

ASTROS ASTROS.COM

You have recalled the tickets you forwarded. [My Account](#)

[Add to Wallet](#) | [Forward to Friends](#) | [View Tickets](#)

Access your tickets in **Ballpark** >

These tickets are now back on your account and your original tickets are valid for admission. The following is your ticket recall summary:

Section	Row	Seat
109	25	1
109	25	2

Thank you,
Houston Astros